## **National Taiwan Normal University Online Course Teaching Plan**

Instructions: According to **Article 6 of the Implementation Regulations Regarding Distance Learning by Universities**, Departments/Programs offering distance learning courses, shall present a course plan and submit it for approval by the university-level academic affairs committee. The course plan referred to in the preceding paragraph shall set forth learning objectives, the target student group, a course outline, teaching methods, interactive student-teacher discussion, grading and course requirements. The course plan shall be posted on the Internet.

- 1. Chinese Course Name: 商業英語寫作及溝通
- 2. English Course Name: Practical Business English Writing & Communication
- 3. Course start date: Fall semester of 2023
- **4.** Course review submission record(■ if applicable):
  - $\square$ (1) It is a new online course or an existing face-to-face course switching to online course in this semester
  - **■**(2) It is an existing online course; the latest University's Course Committee approval was in the <u>Fall</u> semester of <u>2020</u>
    - $\square$ (2.1) The 5-year validity period has expired; a new application is required.
    - $\square(2,2)$  In case of a major change in the original approved course or if the revision ratio exceeds 30%, reapplication is required.
- **5. Basic Course Information** (■ if applicable)

(1)	Instructor Name & Title	李耀宗 Edward Y. Lee, Assistant Professor		
(2)	Instructor Sources	■ Appointed by Departments □ Appointed by General Education Center		
		☐Both of Above ☐Others:		
(3)	College/Department/Center	Graduate Institute of Global Business and Strategy		
		☐Undergraduate Program ■Master's Program		
(4)	School System	☐BA/MA Joint Course ☐MA/PhD Joint Course		
		☐PhD Program ☐Continuing Education Master's Program		
(5)	Program Type	Full-time Program Part-time Program Others:		
(6)	Course Type	☐Common Courses ☐General Courses ☐School Required Courses		
		■Professional Courses □Educational Courses □Other:		
(7)	Required Courses	☐University-required ☐College-required ☐Graduate Institute-required		
		☐Department-required ☐Others:		
(8)	Course Duration	■One Semester (half year) □Two Semesters (one year) □Others:		
(9)	Required/Elective Course	☐Required ☐Elective ☐Others:		
(10)	Course Credits	3		

(11)	Average of Face-to-Face Teaching Hours Per Week	_3_ hour(s)/week (Divide the total "face-to-face teaching" hours, including the hours of face-to-face teaching and synchronous teaching, by the total number of course weeks.)
(12)	Number of Classes	1
(13)	Estimated Total Number of Students	40
(14)	EMI Courses	■Yes □No
(15)	Type of Cooperation with Domestic/Foreign Universities (omit if inapplicable)	<ol> <li>Cooperative University:; Department/Institute:</li></ol>
(16)	Course Platform Website (asynchronous teaching is required)	NTNU online learning platform: <a href="https://moodle.ntnu.edu.tw/">https://moodle.ntnu.edu.tw/</a>
(17)	Syllabus Website	http://courseap.itc.ntnu.edu.tw/acadmOpenCourse/index.jsp

6. Course Teaching Design and Implementation Method

	Course Goals	Upon completion of the subject, students will be able to:					
(1)		<ol> <li>Use English freely to write business letters and communicate.</li> <li>Use appropriate English wordings and gramma in English writings and conversation.</li> <li>Use English freely as the second language to express your own ideas.</li> </ol>					
(2)	Target Student Group Graduate Institute Students of Global Business and Strategy						
(3)	Prerequisite(s)	Can read English	Newspapers without any pro	oblem			
	Course Content Outline: The followings take 16 weeks per semester for example:						
	Face-to-Fac	o Tooching	Distance learning				
	race-to-rac	te reaching	Synchronous	Asynchronous			
(4)	at least 2 weeks		at least 3 weeks	at least 8 weeks			
(4)	Note: If the online	course is offered wi	th cooperative universities, it	is not subject to the above tea	ching hours allocation.		

	<b>Topics</b> (If there are	(If there are multiple instructors, please specify astructor names  (If there are multiple Objectives (From the perspective of students)	Teaching Interactive Design (Multiple choices allowed)	Testing/Evaluation Activities (Multiple choices allowed. Choose "None" if not designed for the week.)	Teaching Method and Hours (fill-in the number of hours, omit if none)		
Week					Face-to-Face	Distance learning	
	please specify instructor names in each week)				Teaching	Synchronou s	Asynchronou s
1	Introduction	Understand the course expectation and details	■Topic discussion ■Peer review	■None		3	
2	Communicatin g for Professional Success	Determine professional communication standards	■Topic discussion ■Group discussion ■Peer review	<u>Individual</u> report		3	
3	Culture, Diversity, and Global Engagement	Understand different cultures	■Topic discussion ■Group discussion ■Peer review	■ <u>Individual</u> report		3	
4	Verbal and Nonverbal Messages	Understand difference between verbal and nonverbal messages	■ Topic discussion ■ Group discussion ■ Peer review	■ <u>Individual</u> report		3	
5	Listening and Learning		■ Topic discussion ■ Group discussion ■ Peer review	■ <u>Individual</u> report		3	
6	Perspective Taking	Understand perception and misperception	■ Topic discussion ■ Group discussion ■ Peer review	<u>Individual</u> report		3	
7	Effective Communicatio n	How to communicate effectively	■ Topic discussion ■ Group discussion ■ Peer review	■ <u>Individual</u> report		3	
8	Effective Team Communicatio	Build effective team communication	■Topic discussion ■Group discussion ■Peer review	■ <u>Individual</u> report		3	

		n						
	9	Effective Meetings	Handle meetings effectively	■ Topic discussion ■ Group discussion ■ Peer review	<u>Individual</u> report		3	
	10	Career Communicatio n	Develop a suitable career	■ Topic discussion ■ Group discussion ■ Peer review	■ <u>Individual</u> report		3	
	11	Interviewing Successfully (1)	Understand interview skills	Topic discussion Group discussion Peer review	Individual report		3	
	Interviewing Successfully (2)		Understand interview skills	■Topic discussion ■Group discussion ■Peer review	Individual report		3	
	13	Public Speaking (1)	Understand public speaking skills	Topic discussion Peer review	Individual report		3	
	14	Public Speaking (2)	Understand public speaking skills	Topic discussion Peer review	Individual report		3	
	15	Presentation Skill	Understand presentation skills		■ <u>Individual</u> report		3	
	16	International Etiquette	Understand presentation skills	■ Topic discussion ■ Group discussion ■ Peer review	Group report		3	
(5)	Teaching Methods		<ul> <li>if included; multiple choices allowed)</li> <li>1. Provide primary and supplementary materials for online courses</li> <li>2. Provide face-to-face teaching, number: time(s), total hour(s): hour(s)</li> <li>3. Provide synchronous teaching, number: time(s), total hour(s): hour(s)</li> <li>4. Provide asynchronous teaching, number: time(s), total hour(s): hour(s)</li> <li>5. Provide topic discussion activities</li> <li>6. Provide cooperative learning activities between students</li> <li>7. Mutual learning through students' works</li> <li>8. Others: (please specify)</li> </ul>					
(6)			ich moodle function te: For teachers and	ns are used in this students from don	course? ( if inclunestic or foreign universe instance)	rersities who are pa	rticipating in join	

	(moodle)	5673 or 5579. E-mail: elearn@ntnu.edu.tw
		■ 1. Personal data
		■ 2. Course information
		■ 3. Latest News release & browse
		■ 4. Course materials viewing & download
		■ 5. Grade system management & inquiry (omit if inapplicable)
		☐ 6. Perform online testing (omit if inapplicable)
		■ 7. Learning information
		8. Interactive learning design (chat room or discussion area)
		9. Other related functions: (please specify)
	Public Information about Interactive	Instructor Profile and Published Works: Edward Y. Lee
	Teaching	Ph.D in Entrepreneurship, Robert Gordon University, UK
		M.Phil. in Political Science, The University of Hong Kong, Hong Kong
		M.A. in Marketing, University of Alabama, USA
		Diploma in Practical China Trade, <i>Peking University, PRC</i> B.A. in Political Science, <i>National Taiwan University, Taiwan</i>
		B.A. In Political Science, National Talwan University, Talwan
		<u>Publications</u>
(7)		1. <u>The Role of Guanxi in Chinese Entrepreneurship</u> , Journal of Asia Entrepreneurship and Sustainability, Volume III, Issue 3, 2007
		2. From Tradition to Modern: Attitudes and Applications of Guanxi in Chinese Entrepreneurship, Journal of
		Small Business and Enterprise Development, Vol. 15 Issue: 4, pp.775 – 787, 2008
		Instructor E-mail: lee19991212@yahoo.com
		Online Office Hours (at least 1 hour per week): Tuesday 7-9, and by appointment
		Teaching Assistant's Name/E-mail (omit if inapplicable):
		Others(omit if inapplicable):
(9)	Course Material	( if included; multiple choices allowed)
(8)	Production	■ 1. Provide appropriate reminders of key points

		2. Provide teaching-related examples				
		3. Provide teaching-related exercises and reflective activities				
		4. Provide supplementary teaching materials or online resources				
		5. Provide instructions for self-directed learning				
		6. Learning objectives are consistent with course goals				
		☐ 7. Others:				
	Assignment	( if included; multiple choices allowed)				
(0)	Submission Method	■ 1. Provide online assignment content description				
(9)		■ 2. Assignment file upload and download				
		☐ 3. Others:				
	Assessment	<ul> <li>X To comply with the spirit of online course design, please understand and agree to the contents of the following 3 items, and provide detailed description:</li> <li>1. The course can provide evaluation results and feedback for each learning evaluation</li> </ul>				
(10)		<ul> <li>2. The evaluation has taken the students online learning history and participation level into account</li> <li>3. The percentage of each score is explained in detail below:</li> </ul>				
		Class participation 70%: a) Group discussion report 30%, b) Individual presentation 40%  Business writing 30% (Final examination replacement)				
(11)	Precautions for Class:	Students should actively participate in class discussion.				
		property rights in the creation of course content.				
(12)	<ul> <li>※ Pay attention to any infringement of copyright or other rights in the creation of relevant teaching content.</li> <li>※ If the copyright for any part of the teaching content is owned by others and authorization has been obtained from the rights holder, please indicate the source of the material.</li> </ul>					